



### Washington State Governor's Office of the Education Ombuds (OEO)

The Washington State Governor's Office of the Education Ombuds (OEO) is an independent state agency that helps to reduce educational opportunity gaps by supporting families, students, educators, and other stakeholders in communities across WA in understanding the K-12 school system and resolving concerns collaboratively. OEO services are free and confidential. Anyone can contact OEO with a question or concern about school.

OEO listens, shares information and referrals, and works informally with families, communities, and schools to address concerns so that every student can fully participate and thrive in our state's public schools. OEO provides support in multiple languages and has telephone interpretation available. To get help or learn more about what OEO does, please visit our website: <https://www.oeo.wa.gov/en>; email [oeoinfo@gov.wa.gov](mailto:oeoinfo@gov.wa.gov), or call: [1-866-297-2597](tel:1-866-297-2597) (interpretation available). (English)

华盛顿州州长 Office of the Education Ombuds (OEO, 教育监察员办公室) 是一个独立的州级机构，通过支持家庭、学生、教育工作者和华盛顿州各社区的其他利益相关者了解 K-12 学校系统并合作解决相关问题的方式，以此来帮助缩小教育机会的差距。OEO 所提供的服务均为免费且保密性的服务。任何人都可以就有关学校的相关问题或疑虑联系 OEO。OEO 会认真倾听、分享信息以及提供转介服务，并与各家庭、社区和学校开展非正式合作，以共同解决问题，以便每名学生均能充分就读本州的公立学校并在其中茁壮成长。OEO 可以提供多种语言的支持服务以及电话口译服务。如欲获得帮助或了解有关 OEO 的更多信息，请访问我们的网站：<https://www.oeo.wa.gov/en>；发送电子邮件至：

[oeoinfo@gov.wa.gov](mailto:oeoinfo@gov.wa.gov)，或致电：

[1-866-297-2597](tel:1-866-297-2597)（可提供口译服务）。

(Chinese Simplified)

Washington State Governor's Office of the Education Ombuds • We listen. We inform. We help solve problems.  
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