The Washington State Governor's Office of the Education Ombuds: Supporting Immigrant and Refugee Families



Assisting Immigrant, Migrant, Refugee, or Asylee Families and families whose primary language is not English

As the COVID-19 pandemic wears on, OEO recognizes these are very hard times in our communities and many immigrant, refugee, asylee, migrant, and other families and students whose primary language is not English are struggling with education challenges.

OEO is a resource that can help address concerns about K-12 public schools. Please contact OEO if you are a community professional working with families of school-age children who need school-related assistance.

OEO's legislative mission is to reduce opportunity gaps. Our strategic plan priorities concentrate on education justice, especially for communities most affected by COVID-19. We are focusing our limited conflict resolution resources, such as informal mediation and coaching, on <u>K-12</u> students who are:

- Immigrant, refugee, asylee, or migrant, or students or families whose primary language is not English,
- Experiencing homelessness
- Out of school, including students with disabilities receiving partial school days
- People of color, Black, or indigenous
- In kinship or foster care
- Involved with the juvenile justice or juvenile rehabilitation systems or
- Receiving Wraparound with Intensive Services (WISe) or Children's Long Term Inpatient Programs (CLIP) supports

Supports look different in this time of COVID. OEO is still working to connect with, and support families who are experiencing challenges with Washington's public school system. Contact OEO today to see how we can help.

Families and Community Professionals are encouraged to contact OEO to see how we can help.

Toll-free: <u>1-866-297-2597</u> (Phone interpretation available)

Email: <u>oeoinfo@gov.wa.gov</u>

> Web: <u>oeo.wa.gov/en</u>



We listen. We inform. We help solve problems. Phone: 1-866-297-2597 Web: www.oeo.wa.gov Interpretation Available. Email: oeoinfo@gov.wa.gov